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energieeffiziente Lösungen

ait-deutschland GmbH • Industriestraße 3 • 95359 Kasendorf

Scanvarm Oy Ab
Tiilenlyöjänkuja 9 A
01720 Vantaa
Finland

Contact:
ait-deutschland

Telephone:
+49 (0) 9228 9906-0

E-Mail:
info@ait-deutschland.eu

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Customer information Finland

Gebo Trading Oy is responsible for after sales support of alpha innotec products sold by Oy Callidus Ab as they have taken over the company and their obligations. Therefore please contact Gebo Trading Oy for any warranty matters which affects units bought from Callidus, GEBO Callidus or Gebo Trading.

Furthermore, ait-deutschland does not grant manufacturer's warranty. The country-specific warranty is granted by GEBO Trading defined within their sales contract towards their costumers.

Scanvarm is able to support on demand. Please note that any spare part ordered, or service work carried out or commissioned by Scanvarm is subject to charge as there is no existing contractual obligation regarding warranty claims.

End-costumers should directly contact their installer in case of malfunctions or warranty matters.

Alternatively you can inquire assistance from Scanvarm Oy Ab. Please note that any service-work carried out on alpha-innotec products not sold by Scanvarm is subject to charge as there is no existing contractual obligation regarding warranty claims.

Best regards

ait-deutschland GmbH